



pharmatech™  
associates

## Pharmatech Associates Meeting Today's Needs

Across the world every community is working around the clock to identify and integrate new work/life changes impacting our ability to socially interact at a personal level with our families, colleagues, clients and friends. Everyone now recognizes that to protect and sustain these relationships requires us to respect the personal responsibility we have to help prevent the continued transmission and exposure to a COVID-19 infection.

As a committed and highly involved member of the global life science community, Pharmatech is working with each of you to ensure that during these times your critical strategic projects maintain their integrity and continue to meet their milestones and objectives. Our twenty-five-year legacy as trusted advisors delivering timely results while working remotely has prepared us to meet the challenges we face today.

***Safety is a priority.*** We will continue to employ communication tools that allow us to maintain close personal relationships and ensure we're meeting our responsibilities of protecting both our company and yours. As our services routinely necessitate meeting in person, we take all precautions requested by our clients, in combination with Pharmatech's existing safety policies, before scheduling any on-site meetings. Our teams remain in place, dedicated to their objectives and actively pursuing information and results for each of the projects on which we're engaged.

***Monitoring authorities.*** We are following the guidance and aligning our procedures with the World Health Organization and relevant local authorities to ensure the safety and health of our teams. We have, and will continue to, authorize only required travel and enhance our office systems allowing for our entire office staff to work remote.

***Proactive communication.*** Our executive management meets weekly to discuss each of our client engagements ensuring that our team is fully informed on the progress or any impediments that have been encountered. Should we identify any situations that might threaten the expected progress of a project we communicate them immediately with our clients and act with purpose, and any resource necessary, to prevent or eliminate these situations.

***Joining the global response to COVID-19.*** Pharmatech is actively engaging resources, including staff, technology, and expertise, in the global efforts to; identify new tests or new treatments, work for their approval and bring them to the attention of those who can deliver them to the public efforts against the expanding COVID-19 transmissions.

We are committed to working together to maintain our close personal relationships during this time of social distancing to; service, trust, and continue to provide a high level of expertise. While the need for distance is apparent, we're optimistic and committed to strengthen our relationships with you, our clients, to ensure the success of our companies. We remain vigilant, committed, and here for you.

Warren Baker  
Chairman & CEO

Pharmatech Associates Inc.

22320 Foothill Blvd, Suite 330, Hayward, California 94541 USA

(t) 877.787.0177 toll free (f) 510.732.1992

PharmatechAssociates.com | info@pharmatechassociates.com